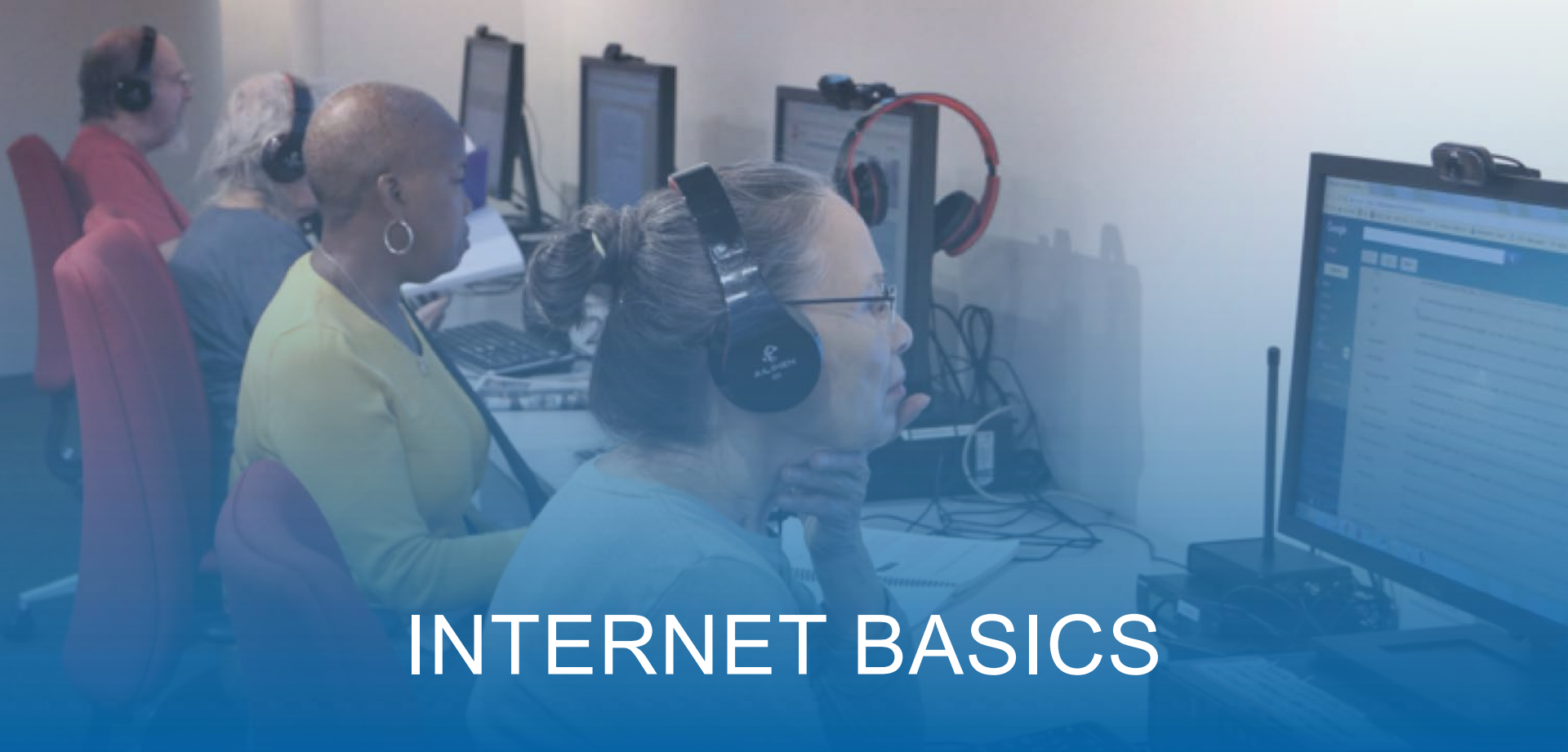




INTERNET BASICS

Powered by
ATS
Older Adults Technology Services

**internet»
essentials**
FROM COMCAST

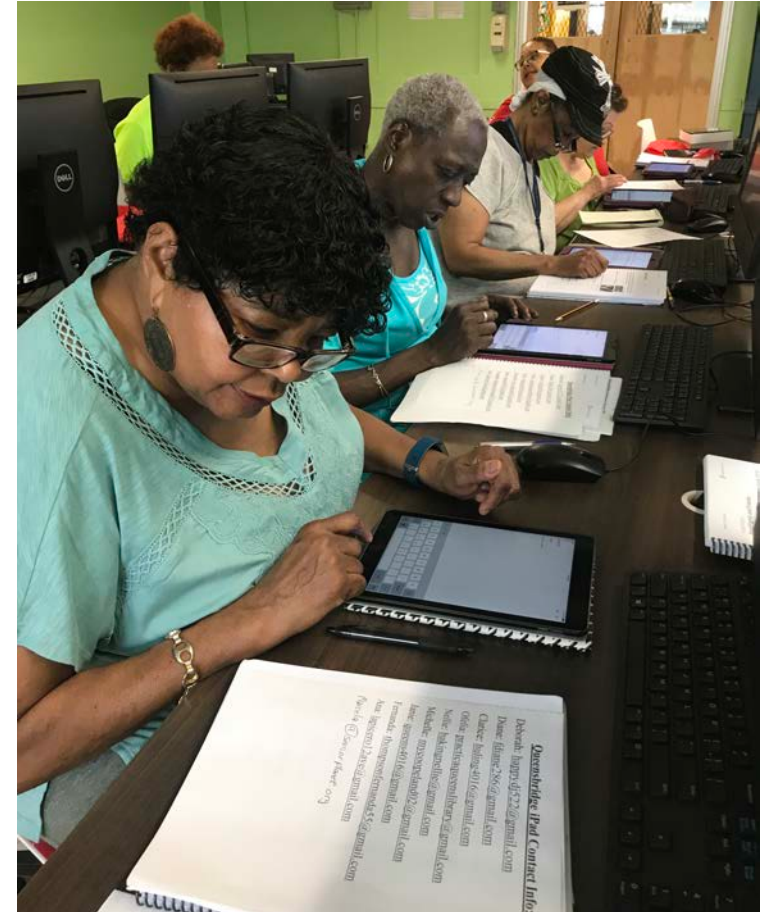
Overview

- The Internet
- How Do I Connect?
- Internet Service Providers
- Comcast Internet Essentials
- Getting Started with IE
- Connect Your Device to WiFi
- Where to Connect to WiFi



The Internet

- The biggest world-wide communication network of computers
- Comprised of millions of smaller networks which together carry a massive amount of information
- The greatest communications system



What Can I Do on the Internet?

- Find Information
- Read newspapers from around the globe
- Gain access to libraries & museums
- Send & receive email
- Shop
- Chat & video chat with friends & family
- Watch TV & movies
- Stream music
- Connect via social media
- Start a business
- Create a webpage
- File your taxes
- Bank online

How Do I Connect?

- **ISP:** Internet Service Provider
- **Modem:** Helps a computer communicate with the ISP
- **Router:** Broadcasts the Internet signal to connect wirelessly
- Most ISPs provide a combined modem/router device



Internet Service Providers



- Many ISPs offer reduced rates on home Internet packages for low-income individuals and families.

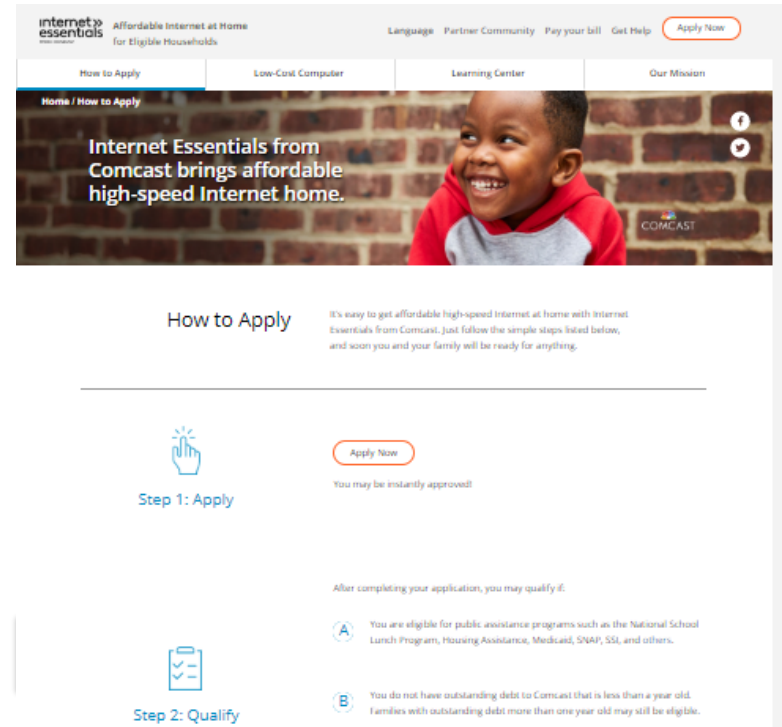
Comcast Internet Essentials

- \$9.95/month + tax
 - Includes combined modem and router
 - Set up is included
- Eligible seniors may purchase a laptop or desktop computer for \$149.99 + tax
- Access to free classes on how to use the Internet

internet»
essentials
FROM COMCAST

Getting Started with IE

- Seniors 62+ in pilot markets who receive state or federal public assistance
- Must not have debt to Comcast under 1 year old
- Must not not have subscribed in last 90 days
- Available in certain areas
 - Atlanta, Boston, Detroit, Fresno County, Hartford, Houston, Miami-Dade County, Palm Beach County, Philadelphia, San Francisco, San Jose, Seattle, and Washington, DC
- Online application: <https://www.internetessentials.com/apply>



What to Expect When Applying

- You do not need an email address to apply
- Do enter your birthdate
- Do enter your social security number
- Enter the name of any senior or community center you attend
- Select any and all benefits you're eligible for
- You can upload required documents or mail them in
- You'll be asked to consent to the price
- Receive confirmation in 2-3 business days

The screenshot shows the 'internet essentials' application page. At the top left is the logo 'internet essentials' with the tagline 'Affordable Internet at Home for Eligible Households'. At the top right is a 'Language' link. Below the header is a progress bar with four steps: '1. Basic Information' (highlighted in red), '2. Personal Details', '3. Essential Steps', and '4. Review & Confirm'. The main content area is titled 'Application' and 'Let's Get Started!'. It instructs users to 'Please enter your contact information below.' and provides a link for those who have already started an application: 'click here to resume saved application or upload documents.' Below this, there are input fields for 'Your Name *', with sub-fields for 'First Name' and 'Last Name'.

Connect Your Device to WiFi

From a mobile device – smartphones & tablets – look for the “Settings” icon. It will look something like this:



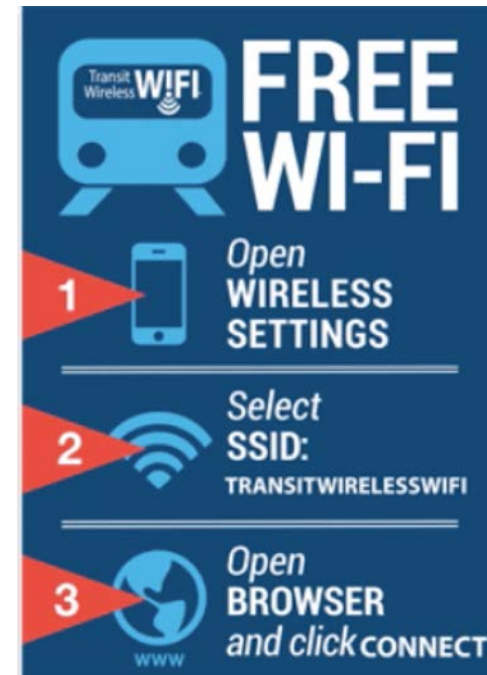
From a laptop or desktop computer, look for the WiFi symbol:



Where to Connect to WiFi

If you have a mobile device or laptop, you can connect to the Internet in many convenient locations.

- Libraries
- Cafes
- Parks
- Restaurants
- Public Transportation



THANK YOU!

